

Communications from Stockholders or Other Interested Parties

Stockholders or other interested parties may arrange to communicate directly with the directors, the Lead Director or the non-management directors as a group by writing to them in the care of the Company at:

207 High Point Drive, Building 100
Victor, New York 14564

Interested parties can also communicate concerns (including those relating to accounting, internal accounting controls, or auditing matters) via the Company's 24-hour hotline.

Persons in the United States or Canada can access the hotline by calling 1-877-888-0002.

Persons outside the United States or Canada can access the hotline by placing an international collect call to +1-770-810-1147.